

DESK.COM TO SERVICE CLOUD MIGRATION



Ensuring a Seamless Transition to the Next Generation of Service

Making the move from Desk.com to Service Cloud offers a wealth of benefits and working with a Salesforce partner is one of the best ways to ensure you capitalize on the advanced features and capabilities of a more flexible, modern customer service platform.

As a top-ranked Salesforce Cloud Alliance Partner, Configero has helped companies across industries and sizes tap into the power of Service Cloud for increased agent productivity, contact resolution and customer retention. Our proven migration framework was purpose-built to deliver an efficient, smooth transition that aligns with your unique environment and customer service vision. Our team of Service Cloud experts leverage best practices around data migration, user experience and governance to ensure proper planning and execution based on how the Desk.com architecture maps to the Service Cloud platform.

